

The Ofsted logo features three stylized human figures in orange above the word "Ofsted" in white, all on a dark blue background.

Ofsted

Good
Provider

Operations
Manager

Level 5

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Apprenticeships



FAREPORT
SKILLS FOR THE FUTURE

Operations Manager

Level: 5

Duration: 14 - 17 Months

Entry Requirements:

- Candidates should already be working at a Senior Management level and have direct line reports within their job role.
- The entry requirement for this apprenticeship will be decided by each employer, but may typically be five GCSEs at Grade C or higher. Example roles could be Senior or department managers in HR, Finance, Support Services, Retail, or Distribution , typically managing a team of first line managers.

Overview:

The Operations/Departmental apprenticeship is suitable for individuals who are working at a Senior Management level, with direct managerial responsibilities, within a variety of industries and sectors. It is a great opportunity for colleagues working within a leadership role to further develop people management skills and learn new techniques that can be implemented into their workplace.

To successfully achieve this qualification, you will manage teams and/or projects to achieve operational or departmental goals and objectives, as part of the delivery of your organisation's strategy. You will understand different Leadership and Motivation techniques and be able to use these effectively to improve team performance through the management of Team Leaders and Supervisors.

Qualifications Achieved:

- Operations/Departmental Manager Level 5
- Functional Skills English Level 2
- Functional Skills Maths Level 2

Key Topics:

- Operational Management
- Project Management
- Finance
- Leading and Managing People
- Decision Making
- And much more...

Assessment Methods:

A variety of assessment methods will be used to demonstrate knowledge and competence:

- Workbooks
- Product evidence
- Observation
- Presentations
- Discussions
- Witness testimony
- Reflective accounts
- Verbal Questioning

End Point Assessment

End point assessment or "EPA" has been created to assess the knowledge, skills and behaviours gained throughout the qualification. EPA is conducted by an external independent body chosen by the employer. EPA offers the chance to showcase your skills and be awarded a grade that reflects your performance. EPA will consist of the below activities:

- Project with Report
- Professional Discussion underpinned by Portfolio of Evidence