

The Ofsted logo features three stylized human figures in orange above the word "Ofsted" in a white, sans-serif font.

Good
Provider

Improvement
Technician

Level 3

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 Apprenticeships

 **FAREPORT**
SKILLS FOR THE FUTURE

Improvement Technician

Level: 3

Duration: 18 months

Entry Requirements:

- The entry requirement for this apprenticeship will be decided by each employer but may typically be five GCSEs at Grade C or higher.
- A Technician will typically work as a member of an operational team to resolve problems.

Overview:

The Improvement Technician qualification is an ideal opportunity for anyone looking to gain skills for delivering and coaching of improvement activity. Typically working as a member of a team, an Improvement Technician will be Initiating improvement activities and helping them through to resolutions. This qualification will provide expertise for improving methods and providing improvement tools to the team.

Qualification Awarded:

- Improvement Technician Standard Level 3
- Functional Skills English Level 2
- Functional Skills Maths Level 2

Key Topics:

- Team formation and leadership, project selection and scope.
- Project management and compliance
- Change Management, principles and methods
- Process mapping and analysis, data acquisition for analysis, basic stats and measures.
- Process capability and performance
- Problem definition, root cause analysis, experimentation, identification and prioritization.
- Sustainability and control

Assessment Methods:

A variety of assessment methods will be used to demonstrate knowledge and competence:

- Workbooks
- Assignments
- Product evidence
- Reflective accounts
- Discussions
- Witness testimony
- Observations

End Point Assessment

End point assessment or “EPA” has been created to assess the knowledge, skills and behaviours gained throughout the qualification. EPA is conducted by an external independent body chosen by the employer. EPA offers the chance to showcase your skills and be awarded a grade that reflects your performance. EPA will consist of the below activities:

- Multiple choice test
- Project report; presentation and questioning
- Professional discussion