



Ofsted

Good  
Provider

Retailer

Level 2



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 Apprenticeships

 **FAREPORT**  
SKILLS FOR THE FUTURE

# Retailer

**Level:** 2

**Duration:** 12 – 15 Months

## Entry Requirements:

- Candidates should already be working within the Retail sector on the shop floor and have direct opportunity to develop the skills highlighted within the topics of the standard.
- The entry requirement for this apprenticeship will be decided by each employer, but may typically be five GCSEs at Grade C or higher.

## Overview:

The Retailer apprenticeship is great for individuals who are new to, or wish to further improve their knowledge, skills and behaviours within a Retail role on the shop floor. It is an excellent opportunity to develop key skills and learn new techniques that can be implemented into their workplace. If you're looking to stretch your development this qualification is for you.

To successfully complete this qualification you must be passionate about delivering a quality service that always aims to exceed customers' expectations. You will be able to successfully assist customers when they purchase products and services and have a good understanding of the stock being sold, the variety of ways customers can shop and the ability to process payments.

## Qualification Achieved:

- Retailer Level 2
- Functional Skills English L1
- Functional Skills Maths L1

## Key Topics:

- Merchandising
- Communication
- Sales and Promotion
- Business and Finance
- Legal and Governance
- And much more...

## Assessment Methods:

A variety of assessment methods will be used to demonstrate knowledge and competence:

- Workbooks
- Assignments
- Product evidence
- Reflective accounts
- Discussions
- Witness testimony
- Observation

## End Point Assessment

End point assessment or "EPA" has been created to assess the knowledge, skills and behaviours gained throughout the qualification. EPA is conducted by an external independent body chosen by the employer. EPA offers the chance to showcase your skills and be awarded a grade that reflects your performance. EPA will consist of the below activities:

- Knowledge Test
- Practical Observation
- Professional Discussion